

Warranty and Privacy Policy

As with our complete line of Energizer products, the Power Wizard® plug-in models are warranted for One- or Two- Year Warranty based on unit purchased.

30 DAY SATISFACTION GUARANTEE

POWER WIZARD, INC. guarantees your complete satisfaction with this fence energizer. If you are not satisfied with this product, you may return the energizer to the original place of purchase within 30 days of purchase for a full refund. Proof of purchase is required for a full refund.

LIMITED WARRANTY

POWER WIZARD, INC. warrants all fence energizers to the original purchaser from the date of purchase, when installed and used in accordance with the enclosed installation instructions. You must retain your receipt for proof of purchase. This warranty covers defects in materials and workmanship to the fence energizer. The warranty also covers damage to the energizer caused by lightning and voltage spikes.

TERMS THAT APPLY TO BOTH THE GUARANTEE AND WARRANTY

Improper installation, misuse, neglect and tampering of any kind are NOT covered under the 30-Day Guarantee or the Limited Warranty. No warranty other than the above is expressed or implied. Implied warranties of merchantability and fitness for a particular application are hereby disclaimed unless the law specifically precludes this disclaimer. The manufacturer and seller shall have no liability for damages, incidental or consequential, resulting from or caused by any failure, malfunction or defect of any product. The sole obligation of Power Wizard, Inc. shall be limited to repair or replacement, at its option, of the defective fence energizer or part.

TO MAKE A WARRANTY CLAIM

1. First disconnect energizer from fence and confirm that voltage output at the energizer terminals is not normal.
2. Before returning product under warranty, you must call Power Wizard at (800) 866-2161 to obtain a Return Goods Authorization number and a shipping address for the service center that will process the return. The RGA number must accompany the returned product.
3. Attach a note showing your name, phone number, return address and brief description of the problem.
4. Pack product carefully in oversized carton with crushed newspaper for cushioning.
5. Your product should be shipped prepaid and insured against shipping loss or damage